



learners' handbook

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USEFUL CONTACT NUMBERS

Tutor's telephone number:

Centre/provider number:

Information, advice and guidance number:

Complaints/compliments:

Safeguarding:

For more information contact:

Adult Learning Services
Hackney Learning Trust
1 Reading Lane, E8 1GQ

T. 020 8820 7339

E. ACLinfo@learningtrust.co.uk

www.learningtrust.co.uk/adultlearning

A VERY WARM WELCOME TO YOU FROM ALL OF US IN ADULT LEARNING SERVICES!

We want your experience with us to be positive and life changing.

You are joining thousands of learners who have enjoyed our courses over many years. Their feedback has helped us shape the service we are offering today. Please contribute your thoughts at every opportunity to help us improve our service. If it's good we want to know and if it's bad we want to know so we can put things right.

Adult Learning Services at Hackney Learning Trust works in partnership with many organisations in the Borough to bring opportunities for learning to your doorstep. We aim to make it as easy as possible to find the right course or advice for you.

Our learners are adults of all ages, races, creeds, backgrounds and lifestyles, some with qualifications, others with none at all. People new to the UK, those born here and those with families who have lived here for generations all contribute to the richness of adult learning in Hackney.

We are funded by the Education & Skills Funding Agency (ESFA) and the European Social Fund (ESF), and our programme is made up of:

- **Adult Education Advice Service** – You can call our advisers and they will help you plan a realistic pathway to your goal. Whether it is a short-term or a long-term aim, even a secret lifelong ambition, you can get confidential one-to-one support to get you started. Turn to page 4 for more information..
- **Recreational and Informal courses** – These are courses for wellbeing, health, fun, creativity, curiosity and to support those who want to learn more about digital technology.
- **Formal courses** – These are longer accredited courses that lead to qualifications which may help you find new or better employment.
- **Family Learning courses** – Family members are our first and most important educators and these courses are all about opportunities for children, parents, carers and grandparents to be creative and learn together. While you brush up on your own skills, or learn something new, you gain insight into how children learn and find ways to support your children with their learning at home.

It is important to us that our learners feel welcome and safe. We want all participants in our classes to feel a sense of belonging and absolute acceptance because we believe that creating such a learning environment enables real freedom for individuals to pursue and achieve their lifelong goals and ambitions.

I hope that you will really enjoy and value the time you spend with us.

Nene Mburu

Head of Adult Learning Services

Hackney Learning Trust

nene.mburu@learningtrust.co.uk

YOUR PATH TO LOCAL OPPORTUNITIES

Our qualified and experienced outreach advisors can offer you free and confidential information, advice and guidance in the following areas:

- Adult and Family Learning in Hackney
- Accessing further and higher education, including advice on funding
- Careers advice for professions including teaching and social work
- Other education and training opportunities in Hackney
- Signposting to volunteering opportunities

If you have any questions please contact us Monday to Friday 10am to 4pm and we will do our best to help you.

For more information, please contact:
T. 020 8820 7172 / 020 8820 7703
E. AdultEducationAdvice@learningtrust.co.uk

You can also complete our online enquiry form at: <https://learningtrust.formstack.com/forms/adultlearning>.



WHAT YOU CAN EXPECT FROM US

WE ARE COMMITTED TO:

- Quality & Inclusivity
- Equality & Safeguarding
- Confidentiality

ADULT EDUCATION ADVICE SERVICE:

- Advisors who are qualified, understanding, approachable and impartial
- Advisors who will listen to your needs and treat you with respect
- We will support you into suitable training or finding employment
- If we are unable to meet your needs, we will refer you to another local organisation better suited to your circumstances.

INDUCTION

At the beginning of your course you will have an induction session. The tutor and students will discuss and agree class rules.

Your tutor will also:

- tell you about safety in the classroom
- give you information about what you will be doing each week and how you will be assessed
- tell you about our Adult Education Advice Service and how they can help you.

LEARNING PLAN

Your Learning Plan helps you to plan your own 'learning journey'.

Think about these questions:

- What skills do you already have in the subject?
- What do you want to work on improving?
- How are you going to achieve this and what help will you need?

Your tutor will use various assessment activities so you can check how well you are progressing.

EQUALITY AND DIVERSITY

Everyone who attends a course through Hackney Learning Trust is able to access high quality learning regardless of:

- gender (including gender reassignment)
- ethnic origin
- age
- marital status
- disability
- religion or belief
- sexual orientation
- ex-offender status

DATA PROTECTION AND CONFIDENTIALITY

Hackney Learning Trust is a registered data controller thus allowing it to lawfully process data for the provision of education and training. All sensitive personal data will be processed in a way that will not enable identification of individuals by third parties.

Further information on data protection is available by visiting <https://ico.org.uk/for-the-public>.

WHAT WE EXPECT FROM YOU

ADULT EDUCATION ADVICE SERVICE

- That you treat staff politely
- That you attend interviews on time
- That you notify us if you cannot make an appointment so that we have sufficient time to offer the session to someone else
- That you carry out actions to meet your agreed aims
- That you update your advisor on your progress
- That you are respectful of all other clients or learners with whom you may come into contact

ATTENDANCE AND PUNCTUALITY

It is important that you come to every class and arrive on time. If you know that you cannot attend a session, or will be late, please phone your tutor or the centre to let them know.

If you miss more than three sessions in a row, your place on the course may be offered to someone else.

COMPLETING ENROLMENT FORMS AND OTHER COURSE PAPERWORK

Most of our courses are free because we receive money to run courses from the Education & Skills Funding Agency and European Social Fund. It is important that you fill in any forms that your tutor gives you. The forms prove how many students we have and that we are making a difference to people in Hackney. This information will help to keep our courses free in the future.

STAYING SAFE

We want you to enjoy your learning and be safe in the learning environment.

Staying safe means being aware of potential dangers which may be physical or psychological. They may come from people you meet in person or online.

Awareness may simply mean ensuring your bag is closed to prevent theft or it may be more complicated and mean questioning potentially harmful opinions including those which are sexist, racist or extremist.

Please talk to your tutor if you feel worried as a result of something which has been said to you, or someone you know, whether in person, by phone or via the internet.

If you feel unsafe at any time please let your tutor know and they can contact someone to help you.

You can ask your tutor about:

- First aid and fire safety procedures
- Staying safe on the Internet
- Getting support if you feel threatened by violence
- Getting support to challenge bullying or hate crime
- Getting support to counteract the risk of extremism

For more detailed information on the Safeguarding procedures we follow, please refer to pages 8 to 10.



RESPECTING OTHERS

We aim to create a safe, healthy and supportive learning environment and will not tolerate any abusive behaviour from or to learners or members of staff.

- No one should be made to feel uneasy or excluded.
- Please treat the tutor and all other learners as you would wish to be treated yourself.
- Please switch off your mobile phone in class.
- Do not smoke during your class or inside the building. Please use designated smoking areas.

Please report any accidents to your tutor. Please do not offer gifts to tutors as they are unable to accept them.





SAFEGUARDING VULNERABLE LEARNERS

Essential information for Providers, tutors and Hackney Learning Trust staff.

Adult Learning Services staff and all training providers have the responsibility to ensure the safety of children, young people and vulnerable adults through the following procedures:

- **RECOGNISE**
- **RESPOND**
- **REPORT**
- **RECORD**
- **REFER**

If you suspect abuse is taking place, contact us at

SaferAdultLearning@learningtrust.co.uk

RECOGNISE

Definition of Vulnerable Adults

Persons aged 18 or over and

- in need of support because of a physical, sensory or learning disability, mental health issue, age, substance misuse or an illness
- requiring assistance in the conduct of their affairs
- receiving a social care service or direct payment
- receiving a health service
- living in sheltered housing or homeless
- detained in custody or under a probation order
- in an abusive relationship
- at risk of hurting themselves or others
- at risk of cyber-bullying or cyber-grooming

This list is not exhaustive and any adult could potentially be the victim of abuse (SVG Act, 2006). Safeguarding action is intended to prevent and reduce the risk of harm to vulnerable adults from abuse or other types of exploitation, whilst supporting individuals in maintaining control over their lives and in making informed choices without coercion.

Types of abuse

Safeguarding action may be needed from abuse which could include:

- Physical, including domestic violence
- Sexual, including exploitation, trafficking and slavery
- Psychological/emotional, including: grooming for sex or extremism
- Financial or material including forced sale of body organs
- Wilful neglect and acts of omission by others
- Bullying including online bullying and prejudice-based bullying
- Racist, disability-based, homophobic, transphobic, or other lesser known traits for abuse (e.g. albinism)
- Gender-based violence e.g. 'honour'–crimes and female genital mutilation (FGM)
- Radicalisation and/or extremist behaviour
- Forced marriage
- Substance misuse
- Digital technology misuse (phone, web) e.g. sexting, phishing, scams and identity theft

This list is not exhaustive and safeguarding action may be needed for any other issue which may arise and pose a threat to learners or their family and friends, or the general public.

Indicators of abuse

What to look out for

- multiple bruising or finger marks
- injuries the person cannot give a good reason for
- deterioration of health for no apparent reason
- sudden weight loss/gain
- withdrawal or mood changes
- inappropriate or inadequate clothing
- an individual who is unwilling to be alone with a particular carer or other person
- unexplained shortage of money
- violent or prejudiced language or behaviour
- bullying or harassment

Whether you receive a disclosure of abuse or you witness an indicator of abuse, you should take action immediately. Where an indicator of abuse is recognised or a disclosure of abuse is received, ordinarily a disclosure interview should be conducted with the student.

Please seek advice by emailing SaferAdultLearning@learningtrust.co.uk

RESPOND

What you should do

- Ensure safe learning environments through fully inclusive and integrated practices
- Do act if you suspect a vulnerable person is being abused
- Talk to the person using the following disclosure interview guidance:
 - Find a confidential space to conduct interview
 - Explain to the learner that you would like to ask them a few questions as you have concerns over their welfare.
 - Reassure the learner that they will be listened to and you will act.
 - Do not guarantee confidentiality; you may need to pass on information to those who need to know.
 - Use open questions (not leading)
 - Allow the learner to speak freely recording word for word what they say.
 - Take or reconfirm contact details of student.

What you should not do

- Do not ignore it
- Do not promise to keep it a secret
- Do not put it off

REPORT

All information must be reported immediately to one of the safeguarding contacts.

Please note that sending an email or leaving a voice mail is not effective reporting. You must ensure that the message is received and understood by the person you are reporting to.

RECORD

The Safeguarding contact will log the information reported with the Adult Learning Services Office Manager. The information recorded must be word for word what has been observed or disclosed.

REFER

Key to safeguarding vulnerable people is ensuring that we make effective internal and external referrals. Where there is a concern about a student we have an obligation to work in partnership and share this information with statutory agencies as soon as possible.

We adhere to the following principles in our Safeguarding Practice:

- **Empowerment** – Presumption of person led decisions and informed consent.
- **Protection** – Support and representation for those in greatest need.
- **Prevention** – It is better to take action before harm occurs.
- **Proportionality** – Proportionate and least intrusive response appropriate to the risk presented.
- **Partnership** – Local communities and services together preventing, detecting & reporting neglect and abuse.
- **Accountability** – Accountability and transparency in delivering safeguarding.

For more information please go to:
www.gov.uk/search?q=safeguarding+vulnerable+adults

ADDITIONAL LEARNING SUPPORT

We try our best to support all learners with issues that affect their ability to learn.

- Our providers have access for wheelchair users.
- In the past, we have provided specialist software for learners with visual impairment.
- We have installed hearing loops for learners with hearing impairment.

CRÈCHE

Some of our courses have a crèche but we cannot provide this service for all courses. If you need a crèche, please check with the venue before enrolling on the course.

CHILDCARE

Hackney's **Family Information Service (FIS)** provides information to support families with children aged 0–19 to access services that will improve the quality of their lives, including information on registered childcare such as nurseries, playgroups, child minders, Children's Centre's and out of school provision.

T: 020 8820 7590

E: FIS@learningtrust.co.uk

www.learningtrust.co.uk/childcare

Hackney Local Offer is an integrated website and provides information to help parents, carers and young people with special educational needs or disabilities (SEND) find services and support
www.hackneylocaloffer.co.uk

MENTAL HEALTH

Adult Learning Services works with several organisations that support learners who have mental health needs. This support can include Information, Advice and Guidance

In addition to the above, the **Mental Health Advice Team at Hackney Community College** run drop-in appointments and education surgeries for people with mental health needs.

T: 020 7613 9468

www.hackney.ac.uk/supporting-you/mental-health-needs/

The **City and Hackney Wellbeing Network**, commissioned by Hackney Council, is a network of voluntary sector mental health services for adult residents in Hackney and the City, which empowers people towards better mental and physical wellbeing. The network is a diverse partnership made up of ten specialist mental health agencies with a wealth of expertise in working with different communities in Hackney.

For people seeking help and their healthcare providers, the network offers:

- A well-coordinated single point of access
- Easy online referral
- Any Door is the Right Door – clients will get a consistent offer of support wherever they access the service

T: 020 8525 2301 /

Freephone 0800 612 6585.

www.chwellbeingnetwork.london

DYSLEXIA

If you have dyslexia and would like support, the **British Dyslexia Association** can provide useful advice and information.

T: 0333 405 4567

Opening hours:

Tuesday to Thursday

10am – 1pm

Before calling, please check to see if your question has already been answered here:

www.bdadyslexia.org.uk/services/professional-accreditation/faqs-frequently-asked-questions

General enquiries: 0333 405 4555

For online enquiries, please visit:

www.bdadyslexia.org.uk/contact

Waltham Forest Dyslexia Association

offer information and guidance to parents, partners and friends of dyslexics as well as dyslexic people themselves.

T: 07590 824 970

E: admin@wfda.org.uk

www.wfda.org.uk

DOMESTIC VIOLENCE

Support for anyone who is experiencing abuse.

T: 020 8356 4458 / 020 8356 4459 /
0800 056 0905 (free from a landline)

E: dais@hackney.gov.uk

For emergencies call the police on **999**. For emergency housing, you can contact the Council outside office hours on **020 8356 2300**. If you want to speak to someone outside office hours or need to go to a women's refuge you can call the National Domestic Violence Helpline on **0808 2000 247**.

HACKNEY CITIZEN'S ADVICE BUREAU (CAB)

Hackney CAB provides free advice on a range of issues including benefits, consumer problems, employment issues, housing problems, legal issues, debt advice, relationship, family and personal problems as well as tax and utility related topics.

T: 0844 499 1195

HACKNEY LAW CENTRE

Hackney Law Centre provides free legal advice and representation for those who live or work in Hackney. Free advice surgeries in housing, debt, consumer law, and small claims.

T: 020 8985 8364

DEBT ADVICE FOUNDATION

This is a registered national debt education and advice charity. They provide free access to a range of tools and practical guides on how to manage money effectively, budget and negotiate directly with creditors.

T: 0800 043 40 50

HOUSING SUPPORT

Hackney Council Options Housing advice contact line.

T: 020 8356 2929 / 020 8356 2300 (from 6pm) on all matters to do with Council Housing, homelessness, and temporary accommodation.

WAYS TO LET US KNOW YOUR VIEWS

Your views are important to us. We really value your feedback as it helps us improve our services.

There are several ways you can tell us what you think:

- You can contact us via email at ACLinfo@learningtrust.co.uk, or complete our online feedback form at <https://learningtrust.formstack.com/forms/alsfeedback>
- You can speak to your tutor at any time and give feedback about your course through your Learning Plan.
- You can complete the Learner Satisfaction Survey that will be given to you by your tutor at the end of your course.
- You can speak to our staff when they visit your class.
- You can use our compliments and complaints procedure (see page 15)



LESSON CHECKLIST

- Was the aim of your lesson explained?
- Was it connected to your previous lesson?
- Were the teaching activities interesting?
- Did your tutor check that you understood?
- Do you know more now than before you came into the lesson?

YOUR VOICE MATTERS!

EQUALITY & DIVERSITY

Hackney Learning Trust has an Equality and Diversity Policy that tries to ensure that everyone that uses our organisation, either as an employee or as a learner on one of our courses, is treated fairly. Adult Learning Services is committed to preventing discrimination at all levels both as an employer and contractor.

It recognises the wealth of cultural diversity of the communities living and working in Hackney. Courses will seek to eliminate barriers. You will be treated fairly irrespective of gender (including gender reassignment), sex, age, marital status, disability, religion or belief, sexual orientation, ethnic origin or ex-offender status.

Our courses endeavour to respond to the needs of all people taking part. This policy applies to providers that deliver courses on behalf of Hackney Learning Trust as well as the Adult Learning Services team. We will ensure staff are trained and kept up to date with legal requirements.

All learners, as well as staff, have the responsibility to make sure that equal opportunities are provided and promoted for all. This involves treating everybody with respect and dignity, avoiding any form of unfair or unlawful discrimination and being sensitive to each other's needs.

HEALTH AND SAFETY

Your learning provider has the responsibility to ensure that the learning environment or classroom is safe and free from any potential harm. Please report any accidents or incidents to your tutor so they can make appropriate improvements to the learning environment.

NO SMOKING POLICY

You cannot smoke during any Hackney Learning Trust class or inside any building where a Hackney Learning Trust funded class is taking place. Smokers are requested to smoke outside and ensure that all cigarette butts are placed in the bins.

FIRE AND FIRST AID

It is important for you to become familiar with the fire and first aid procedures of your learning provider. These will be explained during your induction. If this does not happen you must ask your tutor to provide the information.

COMPLAINTS AND COMPLIMENTS

HOW TO MAKE A COMPLAINT OR COMPLIMENT

If you are happy or unhappy with the service that you receive or the course that you attend, please let us know in writing, by e-mail or in person (by appointment please).

Your complaint/compliment should be sent to:

Head of Adult Learning Services

Hackney Learning Trust
1 Reading Lane, London E8 1GQ

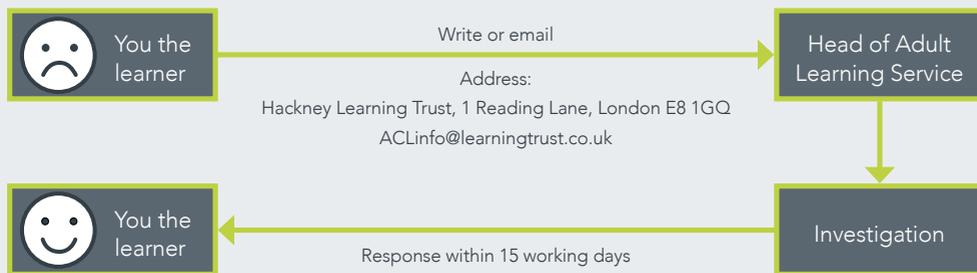
T. 020 8820 7339

E. ACLinfo@learningtrust.co.uk

WHAT HAPPENS NEXT?

- We will reply within 15 working days of receiving a complaint.
- If your complaint requires more detailed investigation, this may take longer. We will keep you updated on the process and let you know when you can expect the full reply.
- The full reply will include details of who to contact next if you believe that your complaint has not been dealt with properly. This will normally be one of the directors of Hackney Learning Trust.
- If you are still not satisfied following the second response, you can ask for your complaint to be referred to the Head of Hackney Learning Trust.
- For general advice on this procedure please contact the Hackney Learning Trust Complaints Officer on **020 8820 7036**.

SUMMARY OF COMPLAINTS PROCEDURE



YOUR VOICE MATTERS!



DO YOU WANT TO IMPROVE YOUR ENGLISH?

- **ENGLISH FOR SPEAKERS OF OTHER LANGUAGES (ESOL) CLASSES**
- **FUNCTIONAL ENGLISH CLASSES**

At Hackney Learning Trust, we offer both ESOL and Functional English classes. ESOL classes are aimed at people who are learning English as a second language. Functional English is for people who already have good spoken English skills and who would like to improve their reading and writing.

You can join a free ESOL or Functional English class by coming to one of the weekly advice sessions below. A teacher will check your skills then help you find a suitable class.

There are limited places at each advice session, so please come early.

Hackney Learning Trust
1 Reading Lane, London E8 1GQ
Tuesdays, 1pm

Linden Children's Centre
86-92 Rectory Rd, London N16 7SH
Thursdays, 1pm

Pembury Community Centre
1 Atkins Square, Dalston Lane,
London E8 1FA
Tuesdays, 6pm

Advice sessions run from the last week of September to the last week of June each academic year. There are no advice sessions during school holidays and we are also closed for 4 weeks from the second week of December.

For more information, please visit:
www.learningtrust.co.uk/english

For further information, please contact the English team on **020 8820 7043** or email english@learningtrust.co.uk

WOULD YOU LIKE TO LEARN NEW COMPUTER SKILLS?

INFORMATION AND COMMUNICATIONS TECHNOLOGY (ICT)

Are you new to computers? Are you looking to upgrade your knowledge and skills? We offer accredited ICT courses from Entry Level to Level 2 to help you gain the skills and qualifications that you need. We also offer a range of non-accredited courses, for example Google Office Suite Essentials and Launching an Online Business.

For further information please visit www.learningtrust.co.uk/adultlearning, email AdultICT@learningtrust.co.uk or call **020 8820 7703**.

ARE YOU INTERESTED IN LEARNING WITH YOUR CHILD?

FAMILY LEARNING

Do you want to find out more about the school curriculum and how to support your child with their homework? Do you want to brush up on your own basic skills?

Family Learning classes take place in schools, children's centres and community venues across Hackney.

For further information please call **020 8820 7119** or **020 8820 7269**

DO YOU NEED TO IMPROVE YOUR MATHS SKILLS?

FUNCTIONAL MATHS

Our courses will help you become more confident about maths in everyday life. You can also take qualifications that can help you find a job. Classes are FREE and run all over Hackney.

To join a class, come to one of our month advice sessions. An advisor will check your level of maths and help you to find a class.

Hackney Learning Trust,
1 Reading Lane, London E8 1GQ

Last Monday of every month, 1pm

For further information, please call 020 8820 7703 or email maths@learningtrust.co.uk



MAKING ENQUIRIES

If you would like to find out what this document says, please put a tick in the appropriate box and fill in your name, address, phone number and email at the bottom of this page and return it to address below.

Bu belgenin içeriğinin açıklamasını istiyorsanız lütfen bu kutuyu işaretleyin, adınızı, adresinizi ve telefon numaranızı bu sayfanın altındaki boş yerlere yazın, ve sayfayı aşağıdaki adrese gönderin. (Turkish)

Haddii aad jeceshahay in aad ogaato waxa warqadan laguugu sheegaayo, Fadlan waxa aad calaamadisaa Sanduuqan oo waxa aad Magacaaga, Adirayskaaga iyo Telifoon Lambarkaaga aad ku qortaa xagga hoose ee boggan, oo ku soo celi markaa Adirayskan xagga hoose ku qoran. (Somali)

如果你想知道這份文件的詳細內容，請在格子裡 剔一下。在本頁下面寫下你的名字，地址和電話號碼并寄到下面的地址。(Chinese)

Nếu quý vị muốn tìm hiểu tài liệu này nói điều gì xin đánh dấu vào ô và ghi tên, địa chỉ và số điện thoại của quý vị vào cuối trang này và gửi về địa chỉ dưới đây. (Vietnamese)

এই দলিলে কি লেখা আছে সে সম্পর্কে যদি আপনি জানতে চান অনুগ্রহ করে সাধের বাত্মে টিক দিন। তারপর পাতাটির নিচে আপনার নাম, ঠিকানা এবং টেলিফোন নাম্বার লিখে নিম্নলিখিত ঠিকানায় ফেরৎ পাঠান। (Bengali)

જો તમને આ દસ્તાવેજ શું જણાવે છે તે વિષે માહિતી જોઈતી હોય તો મહેરબાની કરીને બોક્ષમાં નિશાની કરી અને આ પાનાના અંતમાં તમારું નામ, સરનામું અને ટેલિફોન નંબર આપી અને તેને નીચે સરનામે રવાના કરશો. (Gujerati)

ਜੇ ਤੁਸੀਂ ਜਾਣਨਾ ਚਾਹੁੰਦੇ ਹੋ ਕਿ ਇਹ ਦਸਤਾਵੇਜ਼ ਕੀ ਕਹਿੰਦਾ ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਖਾਨੇ ਵਿਚ ਠੀਕ ਮਾਰ ਅਤੇ ਅਪਣਾ ਨਾਂ, ਪਤਾ ਅਤੇ ਫੋਨ ਨੰਬਰ ਇਸ ਪੱਨੇ ਦੇ ਬੱਲੇ ਲਿਖੋ ਅਤੇ ਇਸ ਨੂੰ ਹੇਠ ਦਿੱਤੇ ਪਤੇ 'ਤੇ ਵਾਪਸ ਭੇਜ ਦਿਓ। (Punjabi)

Si vous désirez connaître le contenu de ce document, veuillez cocher la case et indiquer votre nom, adresse et numéro de téléphone au bas de cette page et la renvoyer à l'adresse indiquée ci-dessous. (Français)

Si desea saber de lo que trata este documento, ponga una señal en el recuadro y escriba su nombre, dirección y número de teléfono al final de esta página y envíela a la dirección que se indica abajo. (Spanish)

اگر آپ یہ جاننا چاہتے ہیں کہ دستاویز میں کیا لکھا ہے تو ازراہ کرم باکس میں ایک صحیح کالٹائن لگائیے اور اپنا نام، پتہ اور فون نمبر اس صفحہ کے نیچے لکھیں اور اسے نیچے دیئے گئے پتہ پر واپس بھیج دیجئے۔ (Urdu)

Return to: Adult Learning Services, Hackney Learning Trust,
1 Reading Lane, London E8 1GQ

Your Name

Address

Tel:

Email:

Hackney Learning Trust

1 Reading Lane
London E8 1GQ

T. 020 8820 7000

learningtrust.co.uk
hackneyservicesforschools.co.uk



Education & Skills
Funding Agency



European Union
European Social Fund
Investing in jobs and skills



hackney
learning trust